When news of the 7 July explosions reached Allen & Overy’s London offices, one thing became immediately clear – the safety of the firm’s staff and visitors was paramount. Head of Safety and Security Joe Greenan explains how A & O’s emergency response plan was put into action.

A Quirk of Fate
When several members of A & O’s senior Crisis Management Team – otherwise known as the Gold team – met with a group of crisis management communications consultants on the 7 July, little did they know they would soon have a genuine emergency to respond to.

This sad quirk of fate did mean that senior partners were instantly able to draw on the knowledge of the Press Alert consultants they had welcomed to their offices that morning – in addition to the firm’s own mature and well rehearsed response plan.

Safety of Staff
The firm’s business continuity plan was implemented from the Gold team’s nominated Command Centre, a large briefing room equipped with TV screen, PCs and printers. From there the team assessed the possible effects of the incidents on staff as the dreadful events unfolded on TV.

“It immediately became clear that the safety of our staff was paramount,” said Joe. “We sent an immediate communication advising staff that they shouldn’t attempt to move around the city, and to remain vigilant. Clearly, when bombs are going off in central London the best advice is for staff to remain in situ.”

More e-mail communications were to follow, containing updated advice and reminding staff of the emergency line number to call where regular updates were posted. Similar information was also posted on the Intranet on the firm’s home page for staff to access remotely. Staff already in transit were advised to avoid moving into the city and to go home if possible.

Reassurance the Key
A key theme of each message was the reassurance that no A&O staff were known to have been killed or injured and that no A&O building was directly involved in the explosions. Meanwhile, staff cascades in each practice group were activated in order to ensure that all staff could be accounted for.

“We were also getting thousands of calls on our switchboard from worried relatives,” said Joe. We augmented staff on the switchboard together with HR support to cope with the increased traffic, and calls were passed to central HR to coordinate information on who we had and had not been able to contact.”

By 1.30pm just one individual had been unaccounted for - but even that person, who had been placed with the firm on work experience, was soon located. This was truly remarkable given that the mobile networks appeared to be down and the delay in the authorities establishing the casualty Bureau. New technology was revealed to have played a vital role in the task of locating some staff. Blackberries proved a reliable means of contacting people who were otherwise unreachable.

continued on page 3
July 7, 2005

Stuart D. Lowden, CPP
Chairman, ASIS Chapter 208 – United Kingdom
Director, Wilson James Ltd.
7 Lake End Court
Taplow Berks
United Kingdom SL6 OJQ

Dear Stuart:

On behalf of the ASIS Board of Directors, your thousands of colleagues around the world, and the headquarters staff, our sincere condolences on the tragic events that took place today in London.

At a time like this, we stand ready to help you in any way we can. While we realize that the impact of these inhumane attacks will fall primarily on your chapter, we just want to reinforce that the strength of the entire ASIS International organization also is available if needed. You have only to let us know how we can assist.

While it may be too early to know, we firmly hope that all members of the U.K. Chapter and their families are safe. Please extend to all of them our thoughts and prayers at this troubling time.

Sincerely,

Daniel J. Consalvo, CPP
President, ASIS International

Michael J. Stack
Executive Director, ASIS International
Phase Two

“Once we had confidence that we could account for everyone, the emphasis shifted to the thousands of employees and how they were going to get home,” said Joe.

Free river bus services allowed some staff to exit the City, while those who had arrived at work by car were urged to share their vehicles with colleagues. Overnight accommodation was secured should any members of staff prove unable to get home, but in the event, this was not needed.

Joe Greenan said: “This was not the first time we have had to put into action our response plan, having responded to the events of 9/11 and in Madrid, and having evacuated the Prague office during the floods.” He added: “The planning that has taken place over the last four years enabled us, on 7 July, to effect a well rehearsed and well planned response.”

Identity Theft – Are you among the 9 in 10?

If you are the type of person who readily stops to respond to questionnaires being completed by street researchers - BE WARNED. Some researchers recently lured people into giving away key information that could be used to defraud them. For the chance of winning “free theatre tickets” people happily handed over personal information such as their mother’s maiden name, favourite colour, pet names and other key information that is often used to access on-line banking and trading accounts. Nine out of ten people handed over enough information to enable researchers to steal their identity.

Regional Vice President’s Report

The strategy that is developing in Europe of:

Professional Development
Member Participation
European Commission Recognition

remains the spring-board for ASIS Europe ably assisted by AGS who run the ASIS European Bureau.

The feed-back after the Copenhagen Conference reflected our attending members’ desire to be part of the wider European Community, and for many this meets their business aims as well. One of our keynote speakers, Dr Jamie Shea, was very energetic in his challenge to both private and public sector security researchers to work together in managing criminally across borders. As John Abbot, in Madrid, had commented, ‘ASIS Europe have a key role to play in representing the security professional’.

Already the planning for Nice, 23rd – 26th April 2006, is well advanced, with excellent venues and a programme which includes a visit to Monaco to add more of an international dimension for many.

The theme of Security Management in Business is going to encompass a partnership with practitioners from a variety of sectors.

For those of you who are prepared to be part of the programme why not share your experiences? Information on how to register a presentation can be found at asisonline.org/callforpresentations. Or perhaps you have recommendations for speakers. Please let me know at peter.french@ssr-personnel.com

Hopefully you have cast your vote for the Board elections which are open to all ASIS members. We have an international member, Eduard Emde, running for election who, as a member of the European leadership, would be worthy of your consideration. Voting closes on the 5th August. You vote via the ASIS home page, click on Directors Elections, use your membership number and code H2H22P.

With our French colleagues’ hard work now rewarded with Chapter status we now have another ASIS first to be proud of. I know Leon Jankowski will be very pleased to see members from all over Europe attending their Chapter meetings.

Why not offer to be a speaker at one of their events? ASIS offers a unique ability to share and network our experience and build upon our unique global network of ASIS security professionals.

Have a great summer and hope to see you in Orlando or Ware in Hertfordshire.

PETER FRENCH, RVP, CPP
CHAPTER 208
ANNUAL DINNER/DANCE
Bournemouth May 2005
The Chapter would like to extend special thanks to Patricia Knight for organising the event, and the following companies and individuals for their generous support in making donations and giving raffle prizes.

- Sponsorship for the Band – Todd Research Ltd; Initial Security; BP Group Security; Geoff Whitfield
- Sponsorship for the wine and water – HJA and PAFI
- Sponsorship for the floral table decorations – Martins Lane Dental Practice
- 6 bottles of champagne – Deutschebank (Jamie Jemmeson)
- Voucher for Tea for Two at the Ritz – Steve and Wendy Firman
- Bottle of Chateau Latour 1984 – Frazer King
- Royal Brierley hand made crystal bowl with lid.; stationery – Receptors Security Systems
- Aynsley china butter dish and conserve dish with spoons; bottle of Russian Vodka with jar of caviar - Robert Gregory Associates
- Jeroboam Mumm champagne in wooden presentation box - Bob Rodgers
- Sony Cybershot digital camera – Safetynet Solutions
- Litre bottle of Grant’s Whisky – Barry Walker
- Hand made Diamond (0.05ct) and Blue Topaz (2.97ct) pendant in 14K gold setting on 18K gold chain – Wilson James
Disaster Action [http://www.disasteraction.org.uk/]. The site represents the interests of survivors and the bereaved following a major disaster such as the 7 July London bombings. Disaster Action members have direct personal experience of surviving a major trauma and/or being bereaved in such an event. Members have written four leaflets in a series called When Disaster Strikes. These are specifically for relatives and friends of those killed or injured in a disaster, and survivors, to guide them through the likely course of events following a major emergency, whatever its unique features. Subjects covered in the guidance notes include: The Immediate Aftermath; Disaster Victim Identification; A Survivor in the aftermath; Beyond the First Anniversary, and a range of other information.

Phishing.
What is phishing? The act of sending an e-mail to a user falsely claiming to be an established legitimate enterprise in an attempt to scam the user into surrendering private information that will be used for identity theft. Visit http://survey.mailfrontier.com/survey/phishing_uk.html and learn how to recognise phishing scams. The phishing IQ test developed by security firm MailFrontier contains examples of real and scam e-mails from banks and on-line retailers. Users, who log on to the site, are asked to judge if the e-mails are legitimate or not. After taking the test visitors can see how well they have done by checking the results page. This not only reveals the answers but also gives detailed information on how to identify a phishing attack. Worryingly, 96% of visitors to the site get at least one of the questions wrong. Try for yourself.

N.B. The above sites have been added to the Links page of the Chapter web site

NEW APPOINTMENTS

Gill Head has been appointed as Sales and Marketing Manager at Esoteric Limited the Guildford based security and covert investigations company. Gill has previously worked for several major global brands including Hertz and RJ Reynolds Tobacco, and recently she was on secondment to Mitsubishi where she worked in the patents and inventions department.

NEW MEMBERS

Chapter 208 extends a warm welcome to the following new members:

Lane Aldred
Giles Alexander
Ted Allen
Carlton Askia
Oliver Broad
Olive Coften
Ceri Davies
Stephen Dunham
David Faldo
Anthony Franks
Robert Haddow
Victor Imiemohon
Roselynn Imiemohon
Mark Kemp
Stephen Laver
Christopher Love
Bill Marriott
Simon Maryan
John McCaffery
Andrew McGill
Chris Meager
Elkin Meza
John Mills
Lee Mills
Rudi Munnik
Neil O’Connell
Tim Rawlins
Mike Reid
David Richards
Jason Russell
Stephen Shaw
Andrew Trodden
Bassey Udoh
Shaun Webber
Alan Weight
Craig Wellwood
Neil Westgarth
Gamini Wijeyesinghe

Control Risks Group
Heathmount International Ltd
BTC Co
GlaxoSmithKline
GlaxoSmithKline
London Borough of Ealing
Crusader Security Services Ltd
British Army
Drum Cussac
Osarumwens
SGS Group Management S/A

HSBC Bank plc
Nova Invicta Security
Alba Consulting Limited
SSR Personnel Services Ltd
Contract Security UK Ltd
Contract Security UK Ltd
BP Group Security
Landshuttle
Turner Broadcasting
Drum Cussac Ltd
Odu Uwagie-Ero
ExxonMobil
HSBC plc
Australian High Commission
United Nations
ASIS CHAPTER 208 GOLF DAY 2005

The 2005 ASIS Chapter 208 Golf Day was held at Liphook Golf Club in Hampshire on Wednesday 29th June. A total of 30 members and guests enjoyed good weather in playing 18 holes of Handicap Stableford over one of the finest heathland courses in the South of England. The course was built in 1922 and represents a good challenge for even the most talented of golfers.

THE WINNERS ON THE DAY WERE:

MEMBERS SECTION
1. Ted Allen (Heathmount International) 36 pts
2. Terry O’Neil (Security Watchdog) 35 pts
3. Steve Foxton (Morgan Stanley) 35 pts

on countback

GUESTS SECTION
1. Paul Sherry (c/o Johnson Controls) 39 pts
2. Colin Robinson (c/o Johnson Controls) 36 pts
3. Paul Jones (c/o Proactive Security) 34 pts

PUTTING COMPETITION
Nigel Cook (Proactive Security)

NEAREST THE PIN
Paul Sherry

LONGEST DRIVE
Chris Schofield (Proactive Security)

INDIVIDUAL SCRATCH CUP
Stuart Lowden (Wilson James)

The Organisers would like to thank all members who supported this event and in particular the sponsors who were Johnson Controls, Wilson James and The Security Watchdog.

SOAPBOX

The platform that allows contributors to let off steam about any security or safety issue that causes them concern.

BACKGROUND CHECKS FOR ON-LINE DATING

In the USA new laws requiring on-line dating sites to do background checks on users are being considered by a number of states including Texas, Michigan, Florida and Ohio. The legislation would require popular on-line matchmaking sites to reveal the criminal convictions of members, or bar them from their sites.

My view is that the proposed legislation is not only intrusive and personally insulting to offenders, but also there can be no justification for it within the matchmaking process. Firstly, it means that those with convictions are being less favourably treated than others – and this is neither right, nor fair, nor logical. Secondly it implies that a criminal conviction in some way disadvantages an offender in matters of the heart; this is obviously quite absurd.

If I, as a holder of a criminal record, happen to meet a potential partner in any other environment, say a club or bar, must I own up to my criminal history on that first meeting? Hardly. Perhaps details of my less than illustrious past is something I would want to share once a relationship became more serious – but surely not on the first encounter, nor even during the first few dates. Imagine where such legislation could lead. First-time daters having to reveal to one another that they were fined for a parking offence last week, or that their driving licence carries 3 penalty points.

No - let’s not tamper with matters of the heart! After all, love is blind and it should forever remain so. There are far more serious situations where good security and background checks have proper relevance and justification. There can be no case for a dating agency asking such information of its clients.

(Concerned Member, Kent)
ASIS International Applying for Accreditation of Personnel Certification Body

ASIS International will seek and undergo a rigorous review of its certification program this year by applying for accreditation from the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC). This is also known as ISO/IEC 17024 certification. The Association as a whole and its certification program will be assessed and audited by ANSI - the United States representative and member of ISO and IEC.

WHAT IS ISO/IEC? These are committees comprised of over 22 countries who develop standards to address requirements for organizations and other certifying bodies offering certification programs for persons. They work to ensure the exchange of quality training in a consistent, reliable, standardized, and comparable manner. Their aim is to protect the public; hence the requirement for undergoing adherence to stringent regulations.

WHY GO THE EXTRA STEP? The demand for and exchange of security knowledge and procedures is an important issue worldwide. The flow of information, the need for quality training programs, the growth of government trade agreements are just a few other reasons why this is an important step. ASIS International, as a leader in the security management field, must meet the world’s demand for knowledgeable, educated security professionals. This stringent compliance will further elevate and raise the association’s rank to a global acceptance and reinforce that its certification program meets internationally accepted standards by the end of 2005.

Employment Law – Age Discrimination

The Government has recently published Coming of Age consultation documents and draft regulations to end age discrimination in the workplace.

Forced retirement before the age of 65 and age discrimination in recruitment, promotion and training will be banned. Employers will also have to consider requests from their employees to work after the age of 65. People over 65 are to get the same rights to unfair dismissal and redundancy payments as younger workers under new measures to outlaw age discrimination in the workplace.

The draft regulations (which will not affect the age at which people can claim their state pension) will:
- ban age discrimination in terms of recruitment, promotion and training;
- ban all retirement ages below 65 - except where objectively justified; and
- remove the current upper age limit for unfair dismissal and redundancy rights.

THE REGULATIONS WILL ALSO INTRODUCE:
- a duty for employers to consider an employee’s request to continue working beyond retirement; and
- a requirement for employers to give written notification to employees at least 6 months in advance of their intended retirement date. This will allow people to plan for their retirement.

The regulations are due to come into force on 1 October 2006.

The regulation and consultation documents can be downloaded from: http://www.dti.gov.uk/er/equality/age.htm
Saudi Arabia outlaws foreign security guards

The government of Saudi Arabia has mandated that all security guards in the kingdom be “licensed Saudi individuals,” effectively outlawing the use of security guards from other countries. All private security firms working in Saudi Arabia will be forced to replace any foreign security guards with Saudi nationals 90 days after the law goes into effect. The law applies to individuals and institutions, including the expatriate community and foreign companies that have hired private security guards. The Saudi government views the move as a means to address rampant unemployment in the kingdom. The government has taken steps to reserve jobs for Saudi nationals in other industries as well.

You are invited to submit an abstract to be considered for presentation in Nice on 23-26 April 2006. This is your opportunity to shape our European programme by sharing your knowledge and expertise with other security professionals from around the globe. The 5th ASIS International European Security Conference will focus on cutting-edge security solutions and security management strategies in the business value chain.

The deadline for abstract submission is 3 October, 2005.

To submit an abstract, please visit: www.asisonline.org/education/programs/callForPresentations.xml.
FORTHCOMING EVENTS

If you would like to Sponsor a UK Seminar and/or take exhibition stand space then please contact Graham Bassett on 020 8626 3100

2005

12-15 September 2005 - ASIS 51st Annual Seminar And Exhibits, Orange County Convention Center, Orlando, Florida

20 September 2005 - Chapter Autumn Seminar, GSK, Ware

5 November 2005 - CPP and PSP examinations in UK (details to follow)


2006

23-26 April 2006 - ASIS International 5th European Conference, Nice, France


Further information about these events including contact details and relevant Internet hyperlinks can be found on the Chapter website [www.asis.org.uk]

...OOPS!!!

CRYSTAL BEACH, ONTARIO. A 26 year-old local male had a pretty good plan to steal a shiny new car for himself. Alas, the plan had a minor flaw. The nice car the man attempted to steal was an unmarked police car - with two police officers sitting inside.

OHIO. A woman applied for a job as a police dispatcher. When police did a background check, they found she had 17 traffic convictions, including seven speeding tickets and two citations for driving without a license.

The police invited her in for an interview. When she arrived, she was arrested and charged with failing to appear in court and driving without a license.

SEATTLE. If you’re going to steal things, a surveillance camera is probably not something that should be high on your list of things to steal. Because it just might capture your face on tape - as well as the getaway car you’re driving and its license plate. That’s exactly what happened to a Seattle man - not once, but several times.

Not an ASIS Member?
Membership Benefits

Ten reasons you benefit from becoming an ASIS International Member:

• Unrivalled networking opportunities with more than 33,000 of your industry peers.
• Up-to-date information, including industry best practices, new technologies, and emerging trends.
• Complimentary subscription to Security Management magazine, the leading security industry publication.
• Opportunities to build a professional reputation and credentials.
• Tailored professional development programs to fit your specific career goals.
• Advocacy of the security industry to the government and business communities.
• Board-certified, professional designations.
• Members-only access to new career opportunities in security management.
• Access to more than 300 peer-reviewed, security-related publications.
• Discounts on program and Seminar registration, merchandise, and certification programs.
The Forensic Science Service® (FSS®) and BT are taking forensic science to the scene of the crime with the launch of the world’s first mobile laboratory that will travel to crime scenes and enable real-time forensic investigation and analysis.

This innovative service was unveiled to senior police officers at their annual ACPO-EXPO 2005 conference, held at the NEC, Birmingham in May.

The FSS will be using the Forensic Response Vehicle (FRV) to deliver its new forensic response service. This is a complete package of services and expertise to bring forensic science to the crime scene, aimed ultimately at helping police arrest suspects more quickly.

The FRV is the world’s first mobile facility capable of in-depth forensic analysis of several different types of evidence, and was developed in partnership with police forces in England and Wales through the Association of Chief Police Officers (ACPO). Four police forces - West Midlands, Derbyshire, Leicestershire and Warwickshire – have volunteered to carry out extensive pilot testing of the FRV this summer, with results expected in the autumn.

http://www.btplc.com/News/Articles/ShowArticle.cfm?ArticleID=cd1ccc46-55a7-4cdd-98ef-2fe06a41954c

BUSINESS CONTINUITY PLANNING

Is Your Disaster Recovery Plan a Disaster?

Disaster recovery plans are an important tool for risk managers to ensure that a company can continue to function when faced with a major interruption in its normal business practices, but simply having a plan is often not enough to maintain full business continuity in the face of a disaster.

Good disaster recovery plans should outline necessary functions in terms of roles to be performed, with less emphasis on exactly who will perform the roles, since in the event of an emergency a business may be missing key personnel. As a result, plans should have a high level of redundancy built in to avoid the loss of key functions due to unavailable personnel or technology. Although a high level of planning may have gone into the creation of a disaster recovery plan, a plan is nevertheless only as good as the awareness of the people who must carry it out. Therefore, businesses should make sure all employees are trained in carrying out the plan, executing training courses and exercise drills when necessary. Employees should understand that the execution of the disaster recovery plan is not solely the domain of the risk manager and information technology department; in an emergency situation, everyone’s full understanding of and participation in the plan is required.

I.C.E.

(In case of Emergency)

Following the 7 July disaster in London the East Anglian Ambulance Service have launched a national “In case of Emergency (ICE)” campaign with the support of Falklands war hero Simon Weston.

The idea is that you store the word “I C E” in your mobile phone address book, and against it enter the number of the person you would want to be contacted “In Case of Emergency”.

In an emergency situation ambulance and hospital staff will then be able to quickly find out who your next of kin are and be able to contact them. It’s so simple that everyone can do it. Please do. It really could save your life, or put a loved one’s mind at rest.

For more than one contact name ICE1, ICE2, ICE3 etc.
There’s no such thing as a typical access control system

And Receptors is no typical access control company. Ours is a powerful combination of best of breed technology and best indeed service.

- Each system custom designed to the customer’s precise needs
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We have a concept of access control that meets the users’ demands for freedom as well as the organisation’s need for frontiers. And we never compromise on quality.

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